



2023 BUSINESS ENABLING REFORM ACTION PLAN(BERAP)

Ease of Doing Business Council

BAUCHI STATE GOVERNMENT [Office of His Excellency, the Deputy Governor]



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BAUCHI STATE EXECUTIVE COUNCIL
EXTRACT FROM THE BAUCHI STATE EXECUTIVE COUNCIL
CONCLUSION NO. BAEC(2023)1ST E.O. MTG HELD ON
MONDAY, 16TH JANUARY, 2023

ACTION BY

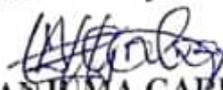
BAUCHI STATE BUSINESS ENABLING REFORM ACTION
PLAN (BERAP) 2023

“Council approved as follows:-

- i) The Bauchi State Business Enabling Reform Action Plan (BERAP) as a requirement by the Presidential Business Environmental Council (PEBEC) and World Bank that the plan should be institutionalized to guide economic growth and development for prosperity;
- ii) The adoption of Bauchi State Business Enabling Reform Action Plan (BERAP) and its annual review in order to guide the adequate response to future development challenges, so as to provide information to Government for policy and decision making and improve its score card as it connects with the people in an open, accountable and transparent manner;
- iii) The institutionalization of the plan for Mass production and its possible conversion to Local Languages to be promoted through the Executive Officers of Ministries, Departments and Agencies (MDAs) to ensure full ownership and sustainability;
- iv) The hosting of Bauchi State Business Enabling Reform Action Plan (BERAP) in the State and key MDAs Websites so as to meet the timeline of 31st January, 2023 as required by the Presidential Business Environmental Council (PEBEC).

H/C, B&EP

Dated this.....17th.....day of JANUARY,.....2023


(DANJUMA GARBA)

FOR: SECRETARY TO THE STATE GOVERNMENT


RECEIVED
MINISTRY OF BUDGET AND
ECONOMIC PLANNING
BAUCHI STATE
19/1/2023

STATE BUSINESS-ENABLING REFORM ACTION PLANS (BERAP) & PROGRESS REPORT

State: BAUCHI

Reporting period:

FY 2023

SABER Focal Person:

LAWAL BAKO AHMED

List of contributing entities:

State Internal Revenue Service, Ministry of Land (BAGIS), Judiciary, State Urban Planning & Development Board, Ministry of Commerce & Industry, Ministry of Cooperatives & SMEs, Bureau for ICT Bauchi and Bauchi State Urban Water & Sewerage Corporation

URL Link to the published BERAP

Is this plan approved by the State Executive Council (SEC)

Yes

If this was approved by SEC, please state date:

16/01/2023

BUSINESS ENABLING REFORM ACTION PLAN (BERAP)

S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Responsible MDA	Contributing MDAs	Budget(NGN)	Planned Start Date	Planned End Date
1	Sites and Services Scheme	Provision of housing and accommodation for the Business community (Business men, medium income earners and Entrepreneurs)	Acquisition of 100 hectares Land, demarcation into standard plots. Layout design, site clearance and provision of electricity and water facilities. Provision of road infrastructure	Businesspersons, Medium income earners and Entrepreneurs. Provision of 1700 plots for housing development	Urban Planning & Dev. Board	Bauchi Investment Corporation. Ministry of Lands and Survey.	500,000,000.00	Jan-23	May-23
2	Empowerment for Small and Medium Enterprises Development (SMED)	To ease transportation difficulties of commuters and facilitate the movement of goods and services in major cities of the State.	Procurement of mini-cars Procurement of Tri-cycles	National Union of Road Transport Workers (NURTW), Road Transport Employees Association of Nigeria (RTEAN), National Association of Road Transport Owners (NARTO)	Ministry of Coops & SMED		350,000,000.00	Jan. 2023	Dec.2023

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3	Automation of the Cooperative & SMED operations	Improve effectiveness and efficiency of services	Revalidation of existing Cooperative societies and Registration of cooperatives and SMESs	Commercial banks, State Micro finance Agency, Cooperative Finance Agency (CFA). Revalidation of 25000 cooperative societies.	Ministry of Coops &SMED in collaboration with the State ICT Bureau	Ministry of Commerce & Industry and ICT Bureau	30,000,000.00	Jan. 2023	Dec.2023
4	Judicial intervention	To entertain simple and liquidated debt recovery claims not exceeding N3,000,000.00	1. Signing of District Court Law (Small Claims Court Practice Direction) No. 2. 2022. 2. Formation of Judicial Committee, to oversee the administration of Small Claims Court.	Individuals, micro, small and medium enterprises. This would be achieved through conducting workshops and seminars. Production of jingles and publication of manuals would be done to	Bauchi State High Court of Justice	1. Judicial Service Commission 2. Ministry of Justice.	70,000,000.00	Jan. 2023	Dec. 2023

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				promote public awareness and enlightenment in Hausa and English Languages. 150 Judgement delivered for debt recovery claims not exceeding N3,000,000.					
		To provide time and cost saving, to fast track proceeding and self-representation. To ensure quick and efficient resolution of disputes within 60 days	Establishment of Judiciary website, provision of equipment (Laptops, Printers etc.), and Court tools such as (court forms, files, stationaries etc.). Preparation of performance report on the Judiciary website.	Public. To fast track judicial proceedings and institute self-representation. To achieve quick and efficient resolutions of disputes within 60 days.	Bauchi State High Court of Justice	1. Judicial Service Commission 2. Ministry of Justice. 3. State Bureau of ICT	80,000,000.00	Jan. 2023	Dec. 2023

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5	Registration of Business Premises (RBP) Procedures to enhance Transparency	To adopt a simple and fast procedure with regards to registering a Business premises outfit	Citing of additional Area offices in the three geo - political Zones of the State	SMEs, large scale Businesses. This could be achieved through public enlightenment and jingles through both Radio and Television to reduce overall cost of registering business premises.	Ministry of Commerce and Industry	Ministry of Cooperatives and SME dev.	20,000,000.00	Jan. 2023	Dec.2023
6	Automation of RBP unit and upgrading of official Website	To enhance efficiency and effectiveness of service delivery.	a. Upgrading of RBP Website. b. Implementation of portal. c. Purchase of hardware to support the Automation. d. Training and Capacity Building. e. Publicity and awareness through Media houses and online channels	Individuals and Business organisations. To reduce time for registration of business premises.	Ministry of Commerce and Industry	Ministry of Cooperatives and SME dev.	50,000,000.00	Jan. 2023	Dec.2023

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7	Automation of the Land management services	To enhance the effectiveness and efficiency of service delivery in land management	1. Installation of alternative power source(Solar panels)	Clients from the residents and business community within and outside the state. To reduce the time line for processing of land titles by Two months.	Ministry of Land (BAGIS)	Head of Civil Service and Ministry of Finance	5,000,000.00	Jan. 2023	March. 2023
			2.Completion of Automation Process to enable the Digitalization of the land allocation process	Clients from the residents and business community within and outside the state. To reduce the time line for processing of land titles by 30%.	Ministry of Land (BAGIS)	State Internal Revenue Service	1,500,000.00	Jan. 2023	July.2023
			3. Procurement of ICT Tools and Equipment.	The BAGIS and Ministry of Land personnel	Ministry of Land (BAGIS)	State ICT Bureau	12,500,000.00	Jan. 2023	Dec.2023

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			4. Conduct of Staff training on the use of ICT facilities and new technologies	The BAGIS and Ministry of Land personnel	Ministry of Land (BAGIS)	State ICT Bureau	1,000,000.00	Jan. 2023	Dec.2023
			5. Community engagement through sensitization and advocacy to the community level stakeholders to win their support in the implementation of the new land reform	General public	Ministry of Land (BAGIS)	Ministry for LGA& Chieftaincy Affairs	2,500,000.00	Jan. 2023	Dec.2023
			6. Completion of the household enumeration in Bauchi and its extension to cover Azare	Investors, Land owners and the Ministry of land	Ministry of Land (BAGIS)	Ministry of Budget & Economic Planning, Ministry of Finance, and Academia	200,000,000.00	Jan. 2023	Dec.2023
8	Development and implementation of Communication Strategy on Tax Administration.	To enhance access to information on tax administration	1. Production of Information and communication kits.	Tax payers, Companies and General Public. To Reduce overall cost of registering business premises.	State Internal Revenue Service	State ICT Bureau,	150,000,000.00	Jan. 2023	Dec.2023

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			2. Dissemination of information and communication kits (Hand bills, Plyers and posters to tax payers and key stakeholders across the 20 LGAs in the state	Tax payers, Companies and General Public. Reduce overall cost of registering business premises. To reduce time for processing Tax Clearance Certificate.	State Internal Revenue Service	State ICT Bureau			
9	Automation of the Tax Administration Process	To improve the effectiveness and efficiency of the Tax process and To reduce the cost of compliance	1. Procurement and Deployment of ICT equipment (both hardware and software). 2. Provision of green energy for ensuring the functionality of the procured ICT Systems. 3. Development and operationalization of a Self-service portal to ease the building of tax payers database through: e-filing, e-assessment, e-payment,	Tax payers, Companies and General Public. Reduce overall cost of registering business premises. To reduce time for processing Tax Clearance Certificate.	State Internal Revenue Service		80,000,000.00	Jan. 2023	Dec.2023

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			e-tax clearance, e-registration of motor vehicles & automobiles.						
10	Capacity Building of the Informal Sector	To improve the capacity and resilience of the taxpayers particularly the informal sector and encourage them to grow to formal sector and benefit from the opportunities therein.	1. Conduct of taxpayers engagement forum for informal sector operators. 2. Initiate a community of practice through handholding and connectivity of the informal operators with sources of funding at the State Micro-Finance Bank and others.	Informal sector operators and businesses. Taxpayers , Companies and General Public. Reduce overall cost of registering business premises. To reduce time for processing Tax Clearance Certificate.			50,000,000.00	Jan. 2023	Dec.2023
11	Development of new market outlets and Motor parks	To create additional business opportunities for small and medium enterprises; and To reduce the cost of	Conduct feasibility study to determine the sites for ease of implementation and future review	Investors, Business operators and general public. To ease access to business activities.	Urban Planning Dev. Board	Min. of Land (BAGIS)	250,000,000.00	Jan. 2023	Dec.2023

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		transportation and ease movement of goods and persons							
12	Opening up more township road corridors	To create a conducive and friendly business environment	Conduct feasibility study to determine the sites for ease of implementation and future review	Business operators and general public. To provide accessibility and reduce traffic congestion.	Urban Planning Dev. Board	Min. of Land (BAGIS)	850,000,000.00	Jan. 2023	Dec.2023
13	Dedication of sites and spaces for green area development	To mitigate the air pollution	Conduct feasibility study to determine the sites for ease of implementation and future review	Target population. To improve air quality.	Urban Planning Dev. Board	Min. of Land (BAGIS),BASE PA	100,000,000.00	Jan. 2023	Dec.2023
14	Review of the State master plan and Reactivation of Storm water drain system	To create a serene environment for businesses to thrive	Conduct of feasibility study to determine the sites for ease of implementation and future review	Target population. To improve air quality, reduce congestion and overcome flooding.	Urban Planning Dev. Board		1,000,000,000.00	Jan. 2023	Dec.2023
15	Automation of the Urban	Increase efficiency and	Website Development:	Investors, Business	Urban Planning	State ICT Bureau	50,000,000.00	Jan. 2023	Dec.2023

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	Planning Development Board`s administration system	transparency	Develop and deploy Portal for registration and payment of services. Procure ICT infrastructure Conduct capacity building for utilization of the Automation system	operators and general public. To reduce overall cost of registration for building permit.	Dev. Board				
16	Customer service and quality	To meet customer expectations by providing quality and excellent service	Billing						
			Design and implementation of Media campaign for most important aspect of water supply agreement	Water users. Awareness creation on water services to the general public.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Set up customer accounts records (File Room)	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	9,000,000.00	Jan, 2023	Jan,2023

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			Decentralize bill payment point and arrange for payments through banks, internet	Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	50,000,000.00	Jan, 2023	Jan,2023
			Set up an M&E system for billing and distribution	Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	30,000,000.00	Jan, 2023	Jan,2023
			Set up debt management committee for debt recovery	Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023

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			B. Customer Care						
			Customer Service Training for all Employee	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	1,800,000.00	Jan, 2023	Jan,2023
			Establish Toll free lines	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Develop electronic tracking system for all complaints	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023

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				bills and recovery of debt.					
			Set up an M&E for the unit (Measure the efficiency of redressing Customer Complaints by monitoring records of complaints and response times)	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Proactive media and customer interaction strategy	BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC			
			Develop an Interactive website	BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023

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				payment of bills and recovery of debt.					
			Enlighten customers on the activities of the Corporation and make customers understand the existence of the website and Set up a system for social media interaction	BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	21,000,000.00	Jan, 2023	Jan,2023
			Have routine Electronic and Print Media customer programmes	BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	60,000,000.00	Jan, 2023	Jan,2023
			C. Public Enlightenment						
			Publicize the activities of the	BSUWSC Staff, Customers. To	Bauchi State Urban	BSUWSC	24,000,000.00	Jan, 2023	Jan,2023

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			Corporation through radio jingles, TV, Newspapers, Drama etc.	provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Water & Sewerage Corporation (BSUWSC)				
			Set up Monthly phone-in programme with customers	BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	90,000,000.00	Jan, 2023	Jan,2023
			Customer Satisfaction Survey						
			Develop tools to monitor customer satisfaction	BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	9,000,000.00	Jan, 2023	Jan,2023

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				payment of bills and recovery of debt.					
			Conduct surveys to identify customers response to service level, water quality and payment of bills	Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023
			Engage CSOs and NGOs on the activities of the Corporation	CSOs NGOs, Customers. To increase awareness. To ease the process of payment of bills and recovery of debt.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	9,000,000.00	Jan, 2023	Jan,2023
17	Infrastructure and Water Supply Sustainability Systems	To develop a reliable and expanded infrastructure that is sustained	Water Resource Security						

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		by a robust maintenance system.	Identify and train staff for instrumentation unit	Staff of the Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of electricity.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	27,000,000.00	Jan, 2023	Jan,2023
			Production Capacity						
			Develop and ensure use of PPM program for plant and equipment	Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of electricity.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	60,000,000.00	Jan, 2023	Jan,2023
			Train staff on PPM and other operation/safety procedures	Agency. To improve the capacity of the staff on safety and operational procedures.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	12,000,000.00	Jan, 2023	Jan,2023

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				To provide stable supply of electricity.					
			Negotiate and sign Service level agreement with PHCN for dedicated power line	Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of electricity.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	500,000,000.00	Jan, 2023	Jan,2023
			Identify process and system losses and arrest them	Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of water electricity.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Physical loses in Transmission						
			Rehabilitate production line to	Agency. To improve the	Bauchi State Urban	BSUWSC	10,000,000.00	Jan, 2023	Jan,2023

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			reduce physical losses in transmission	capacity of the staff on safety and operational procedures. To provide stable supply of water electricity.	Water & Sewerage Corporation (BSUWSC)				
			Identify faulty fittings(valves, etc) and repair/replace them	Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of water electricity.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	120,000,000.00	Jan, 2023	Jan,2023
			NRW team to support NSCDC (National Security And Civil Defense Corps) to prosecute utility vandals	Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023

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				of water electricity.					
			Distribution Network						
			Expand distribution network to cover more areas without access (20km)	Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	900,000,000.00	Jan, 2023	Jan,2023
			Leak Detection						
			Train staff on the use of leak detection	Staff and general public. To increase channels of water supply and distribution network. To	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023

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				improve the skills of staff on new approach to reduce leakages through modern metering systems.					
			Metering						
			Develop a meter management system	Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Constitute a meter management team	Staff and general public. To increase channels of	Bauchi State Urban Water & Sewerage	BSUWSC	0.00	Jan, 2023	Jan,2023

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				water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Corporation (BSUWSC)				
			Train meter management team	Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023
			Install Zonal Meters	Staff and general public. To increase	Bauchi State Urban Water &	BSUWSC	120,000,000.00	Jan, 2023	Jan,2023

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				channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Sewerage Corporation (BSUWSC)				
			Set up an M&E System	Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			GIS: Develop linkages between	Staff and general public.	Bauchi State Urban	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023

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			the unit and commercial/operations department	To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Water & Sewerage Corporation (BSUWSC)				
			Set up M&E System for GIS	Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Water & Waste						

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			Water Master plan						
			Review current water master plan and develop a waste water master plan	Staff and general public. To increase channels of water supply and distribution network.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023
18	Financial Sustainability	To have a growing and sustainable customer and financial base	Revenue/Turnover						
			Increase turnover from 32,000,000 (2023) to 100, 000,000 (2027)	Customers. Improve turnover and reduce operation and maintenance costs.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	60,000,000.00	Jan, 2023	Jan,2023
			Create public awareness on the new services offered by BSWSC	Customers. Improve turnover and reduce operation and maintenance costs.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	30,000,000.00	Jan, 2023	Jan,2023
			C. None-Revenue Water						
			Set up a system of monitoring and reporting of	Customers. Improve turnover and	Bauchi State Urban Water &	BSUWSC	20,000,000.00	Jan, 2023	Jan,2023

BUSINESS ENABLING REFORM ACTION PLAN (BERAP)

S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Responsible MDA	Contributing MDAs	Budget(NGN)	Planned Start Date	Planned End Date
			district and zonal meters	reduce operation and maintenance costs.	Sewerage Corporation (BSUWSC)				
			Set up an M&E system for Non-revenue.	Customers. Improve turn over and reduce operation and maintenance costs.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			D. Operational Costs						
			Monitor use of chemicals and other production in puts	Staff and general public. To increase channels of water supply and distribution network. To provide clean portable water.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
			Develop cost reduction framework	Staff and general public. To reduce O & M cost by 50%.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	18,000,000.00	Jan, 2023	Jan,2023
			Implement cost recovery plan.	Staff and general public.	Bauchi State Urban	BSUWSC	12,000,000.00	Jan, 2023	Jan,2023

BUSINESS ENABLING REFORM ACTION PLAN (BERAP)

S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Responsible MDA	Contributing MDAs	Budget(NGN)	Planned Start Date	Planned End Date
				To Increase cost recovery from 6% to 60%.	Water & Sewerage Corporation (BSUWSC)				
			Set up M&E system for O&M	Staff and general public. To increase channels of water supply and distribution network. To provide clean portable water.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023
19	People and Structure	To create a working environment and culture that brings the best out of BSWSC's Human Capital	HR Policy						
			Carry out an internal capacity building	BSUWSC Staff. To improve internal capacity of the entire workforce.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	10,000,000.00	Jan, 2023	Jan,2023
			Identify talent/skill pool for retention	BSUWSC Staff. To improve internal capacity of the entire workforce.	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	5,000,000.00	Jan, 2023	Jan,2023
			Monitoring & Evaluation						

BUSINESS ENABLING REFORM ACTION PLAN (BERAP)

S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Responsible MDA	Contributing MDAs	Budget(NGN)	Planned Start Date	Planned End Date
			Develop a system for monitoring and evaluation for all key employee/management activities	Develop a system for monitoring and evaluation for all key employee/management activities	Bauchi State Urban Water & Sewerage Corporation (BSUWSC)	BSUWSC	6,000,000.00	Jan, 2023	Jan,2023