

BAUCHI INVESTMENT CORPORATION

MINISTRY OF LAND AND SURVEY

BAUCHI STATE

**BUSINESS ENABLING REFORM ACTION PLAN (BERAP) PROGRESS
REPORT**

2023

BAUCHI INVESTMENT CORPORATION. MINISTRY OF LAND AND SURVEY
 BAUCHI STATE 2023 BUSINESS NABLING REFORM ACTION PLAN (BERAP) PROGRESS REPORT

| Original Action Plan as Published | | | | | | | | | | Progress Update | | |
|-----------------------------------|--------------------------------|---|--|---|-----------------------------|--|----------------|--------------------|------------------|--|---|---|
| S/N | Business Enabling Reform Areas | Reform Objectives | Action Steps | Description and Key Targets | Responsible MDA | Contributing MDAs | Budget | Planned Start Date | Planned End Date | Status | Description of Status | Next Steps |
| 1 | Sites and Services Scheme | Provision of housing and accommodation for the Business community (Business men, medium income earners and Entrepreneurs) | Acquisition of 100 hectares Land, demarcation into standard plots. Layout design, site clearance and provision of electricity and water facilities. Provision of road infrastructure | Businesspersons, Medium income earners and Entrepreneurs. Provision of 1700 plots for housing development | Urban Planning & Dev. Board | Bauchi Investment Corporation. Ministry of Lands and Survey. | 500,000,000.00 | Jan-23 | May-23 | Ongoing. The impact of this activity increased opportunities for business community (Business men, Medium income earners and Entrepreneurs) to own houses. Inadequate funding poses a challenge. | New lay out was opened with 500 number of plots. Allocation of the plots were also done to the public servants. Another lay out was also created specifically for members of the State House of Assembly. | Data base will be created for the new lay outs. The government is promoting the PPP using the sites and services scheme to increase opportunities for business community (Business men, Medium income earners and Entrepreneurs) to own houses. |

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| 2 | Empowerment for Small and Medium Enterprises Development (SMED) | To ease transportation difficulties of commuters and facilitate the movement of goods and services in major cities of the State. | Procurement of mini-cars Procurement of Tri-cycles | National Union of Road Transport Workers (NURTW), Road Transport Employees Association of Nigeria (RTEAN), National Association of Road Transport Owners (NARTO) | Ministry of Coops & SMED | | 350,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. | The impact of this activity reduced transportation difficulties of commuters thus facilitate the movement of goods and services in major cities of the State. | It has boosted the income of the beneficiaries in one hand and equally created value chain benefit as mechanics and repairers of the tricycles have been fully engaged and employed. | There will be a second phase of the activity in 2025. |

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| 3 | Automation of the Cooperative & SMED operations | Improve effectiveness and efficiency of services | Revalidation of existing Cooperative societies and Registration of cooperatives and SMESs | Commercial banks, State Micro finance Agency, Cooperative Finance Agency (CFA). Revalidation of 25000 cooperative societies. | Ministry of Coops & SMED in collaboration with the State ICT Bureau | Ministry of Commerce & Industry and ICT Bureau | 30,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing . The impact of this activity will establish the data of genuine businesses which will assist government in providing the necessary support for Cooperatives and SMEs development. There is challenge in terms of inadequate | The Ministry has liaised with State ICT Bureau who is developing the technical process for the realization of this activity. | Plans are on to see to the implementation of the project in 2024 |

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| 4 | Judicial intervention | simple and liquidated debt recovery claims not exceeding N3,000,000.00 | 1. Signing of District Court Law (Small Claims Court Practice Direction) No. 2. 2022. 2. Formation of Judicial Committee, to oversee the administration of Small Claims Court. | Individuals, micro, small and medium enterprises. This would be achieved through conducting workshops and seminars. Production of jingles and publication of manuals would be done to promote public awareness and enlightenment in Hausa and English | Bauchi State High Court of Justice | 1. Judicial Service Commission 2. Ministry of Justice. | 70,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Creation of more confidence in the judiciary through quick dispensation of justice. The recovery of debt increased investment fund for businesses and its positive multiplier effects in | Small claims Court (SCC) Management Committee inaugurated. Small Claims Courts Practice Direction issued by the Hon. Chief Judge and Handbook on SCC duly published. Website for hoisted and the Practice Direction and Handbook uploaded. 3 (Three) Small Claims Courts 2 in Bauchi and 1 in Azare inaugurated since February 2022.Hundreds of cases disposed by the 3 Small Claims Courts. | Targeting additional 10 LGAs in the State for expansion of the SCC. Establish a unit dedicated for enforcement and execution of SCC judgement. Conduct further training on the new reporting template on SCC activities already put in place by PEBEC Secretariat. Improve the ICT Unit equipment to facilitate easy and speedy implementation of the SCC decisions. Conduct of professional training to the legal personnel including the judges, registry staff, monitoring & evaluation staff and bailiffs. Harmonization of the Judiciary SCC website into the State website. |
| | | To provide time and cost saving, to fast track proceeding and self representation . To ensure quick and efficient resolution of disputes | Establishment of Judiciary website, provision of equipment (Laptops, Printers etc.), and Court tools such as (court forms, files, stationaries etc.). | Public. To fast track judicial proceedings and institute self representation. To achieve quick and efficient resolutions of disputes within 60 days. | Bauchi State High Court of Justice | 1. Judicial Service Commission 2. Ministry of Justice. 3. State Bureau of ICT | 80,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing . To provide efficient process in addressing and management of small litigations. | Some efforts have been made in collaboration with the State ICT Bureau . The structural design of the website was developed. | |

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| 5 | Registration of Business Premises (RBP) Procedures to enhance Transparency | To adopt a simple and fast procedure with regards to registering a Business premises outfit | Citing of additional Area offices in the three geo-political Zones of the State | SMEs, large scale Businesses. This could be achieved through public enlightenment and jingles through both Radio and Television to reduce overall cost of registering | Ministry of Commerce and Industry | Ministry of Commerce & Industry and ICT Bureau | 20,000,000.00 | Jan. 2023 | Dec.2023 | This is on-going. The impact of this activity created easy procedure for registration of businesses and assisted the establishme | This has been delayed because there is no existing structure to carry out the implementation of this project. | Data base of the business owners and household occupants was designed and data populated . Information also shared with relevant agencies like ministry of health and environment for health and environmental safety. Similarly the information was shared with the ministry of education to guide their planning and policy implementation. |
| 6 | Automation of RBP unit and upgrading of official Website | To enhance efficiency and effectiveness of service delivery. | a. Upgrading of RBP Website. b. Implementation of portal. c. Purchase of hardware to support the Automation. d. Training and Capacity Building. e. Publicity and awareness through Media houses and | Individuals and Business organisations. To reduce time for registration of business premises. | Ministry of Commerce and Industry | Ministry of Cooperatives and SME dev. | 50,000,000.00 | Jan. 2023 | Dec.2023 | On-going. This has created a better visibility for the Ministry of Coops & SMEs Development as key information is made available to the business | The enumeration of the business premises and occupants was conducted. Training on the digidisation of the ooperations of the ministry is on-going. Identification and procurement of related ICT equipment was done in liaison with the State ICT Bureau to set the stage for automation. | Efforts are being made to follow up for the release of funds to ensure the conduct of the training and continuation of the automation, household enumeration in Bauchi and Azare metropolis. The State is planning to hold an investment summit to attract more funding for the Cooperatives and SMEs development. |

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| 6 | Automation of the Land management services | To enhance the effectiveness and efficiency of service delivery in land management | 1. Installation of alternative power source(Solar panels) | Clients from the residents and business community within and outside the state. To reduce the time line for processing of | Ministry of Land (BAGIS) | Head of Civil Service and Ministry of Finance | 5,000,000.00 | Jan. 2023 | March. 2023 | On-going. Information and procedural guidance provided to the general public for ease of access to | Solar panels and batteries have been provided. However they are of low capacity to provide the adequate power to the Ministry | High capacity slaor system will be procured to adress the inadequacy of the solar powered supply to the ministry. |

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| | | | 3. Procurement of ICT Tools and Equipment. | The BAGIS and Ministry of Land personnel | Ministry of Land (BAGIS) | State ICT Bureau | 12,500,000.00 | Jan. 2023 | Dec.2023 | On-going. The equipment and tools have facilitated effective land management service delivery | The remaining 10% completion is as a result of non-training of other relevant stakeholders. | Once arrangement for the training of relevant stakeholders is completed, then the project will be fully implemented. |
| | | | 4. Conduct of Staff training on the use of ICT facilities and new technologies | The BAGIS and Ministry of Land personnel | Ministry of Land (BAGIS) | State ICT Bureau | 1,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. The training offered new knowledge and skill sets to the land managers and improved service delivery. | Geo-server was designed to capture the geo-data of the Bauchi State Information system. All the conventional operations of the land ministry have been digitised except the certificate of occupancy which is considered very confidential. Ministry's website was developed and hoisted to the network for public use. | Conduct of technical skills training for the personnel to utilise the newly acquired technology on the Geo-server management. Automation of the document management system for access and retrieval. Continuation of the household enumeration from Bauchi metropolis to Azare metropolis. |

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| | | | 5. Community engagement through sensitization and advocacy to the community level stakeholders to win their support in the implementation of the new land reform | General public | Ministry of Land (BAGIS) | Ministry for LGA& Chieftaincy Affairs | 2,500,000.00 | Jan. 2023 | Dec.2023 | On-going. Improved awareness and knowledge on the new land reform. | The weekly airing of Radio jingles in the State local radio stations. Newspaper write up in the national dailies. Social media handles created for the ministry through Facebook and emails. | We intend to embark on the second phase of the project. |
| | | | 6. Completion of the household enumeration in Bauchi and its extension to cover Azare | Investors, Land owners and the Ministry of land | Ministry of Land (BAGIS) | Ministry of Budget & Economic Planning, Ministry of Finance, and Academia | 200,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Created opportunities for new lay out design and allocation of plots to potential beneficiaries at Azare. | Inadequate of funds is the main reason for not completing the exercise but substantial efforts was done in 2023. | Memorandum regarding the need for the extension of the enumeration to Azare was submitted and approved by the government. Enumerators already trained and their data base also created. Release of funds is being awaited. |
| 8 | Development and implementation of Communication Strategy on Tax Administration. | To enhance access to information on tax administration | 1. Production of Information and communication kits. | Tax payers, Companies and General Public. To Reduce overall cost of registering business premises. | State Internal Revenue Service | State ICT Bureau, | 150,000,000.00 | Jan. 2023 | Dec.2023 | On going. Improved awareness and enlightenment among stakeholders (tax payers, companies, and general public). | Information and communication kits produced and distributed to stakeholders; However, the quantity is inadequate due to growing demand. | More information and communication kits will be produced for distribution to more stakeholders |

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| 8 | Development and implementation of Communication Strategy on Tax Administration. | To enhance access to information on tax administration | 1. Production of Information and communication kits. | Tax payers, Companies and General Public. To Reduce overall cost of registering business premises. | State Internal Revenue Service | State ICT Bureau | 150,000,000.00 | Jan. 2023 | Dec.2023 | On going. Enhanced effective interaction between the BIRS staff and clients for increased revenue generation. | The Board, in collaboration with development partners is currently developing IGR communication strategy for the state. | The IGR Communication Strategy will be exposed to stakeholders for validation through comments and observation if any before implementation. |
| | Automation of the Tax Administration Process | To improve the effectiveness and efficiency of the Tax process and To reduce the cost of compliance | 1. Procurement and Deployment of ICT equipment (both hardware and software). 2. Provision of green energy for ensuring the functionality of the procured ICT Systems. 3. Development and operationalization of a Self-service portal to ease the building of tax payers database through: e-filing | Tax payers, Companies and General Public. Reduce overall cost of registering business premises. To reduce time for processing Tax Clearance Certificate. | State Internal Revenue Service | State ICT Bureau | 80,000,000.00 | Jan. 2023 | Dec.2023 | Completed. This has made the process of tax payment much easier. | Automation has made compliance easy to taxpayers including physically challenged persons | Service standard is being upgraded to include performance monitoring and evaluation. |

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| 10 | Development of new market outlets and Motor parks | To create additional business opportunities for small and medium enterprises; and To reduce the cost of transportation and ease movement of goods and persons | Conduct feasibility study to determine the sites for ease of implementation and future review | Investors, Business operators and general public. To ease access to business activities. | Urban Planning Dev. Board | Min. of Land (BAGIS) | 250,000,000.00 | Jan. 2023 | Dec.2028 | Ongoing. Created the conducive atmosphere for movement of goods and services and the ultimate growth of businesses. | Although some few locations were identified | More areas and location will be identified in 2024 |
| 11 | Opening up more township road corridors | To create a conducive and friendly business environment | Conduct feasibility study to determine the sites for ease of implementation and future review | Business operators and general public. To provide accessibility and reduce traffic congestion. | Urban Planning Dev. Board | Min. of Land (BAGIS) | 850,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Stimulated new businesses and increased income to the business operators as well as increased revenue to the government | This has attained an appreciable level of progress due to the mass investment and completion of several roads projects within the state. | Efforts are being sustained to make the state more accessible through the large-scale Bauchi urban renewal project and rural roads infrastructure. |
| 12 | Dedication of sites and spaces for green area development | To mitigate the air pollution | Conduct feasibility study to determine the sites for ease of implementation | Target population. To improve air quality. | Urban Planning Dev. Board | Min. of Land (BAGIS),BASE PA | 100,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Reduced air pollution and global warming effects to the | Some few locations were already identified. | More areas and locations will be identified in 2024 |

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| 13 | Review of the State master plan and Reactivation of Storm water drain | To create a serene environment for businesses to thrive | Conduct of feasibility study to determine the sites for ease of implementation and future | Target population. To improve air quality, reduce congestion and overcome flooding. | Urban Planning Dev. Board | | 1,000,000.00 | Jan. 2023 | Dec.2023 | on-going. Reduce risk of flooding and destruction of business premises. | Illegal structures like site shops and others are being demolished for free flow of traffic and checking the incidence of flooding. | Fly overs are initiated and being constructed in the congested city area of Bauchi Metropolis |
| 14 | Automation of the Urban Planning Development Board's administration system | Increase efficiency and transparency | Website Development: Develop and deploy Portal for registration and payment of services. Procure ICT infrastructure Conduct capacity building for utilization of the Automation system | Investors, Business operators and general public. To reduce overall cost of registration for building permit. | Urban Planning | State ICT Bureau | 50,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Ease access to registration process for businesses. | This has delayed because we are expecting the specification and quotation from ICT Director | The Project will commence immediately once the specification and quotation is finalized in 2024. |
| 15 | Customer | To meet | Billing | | | | | | | | | |

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| | service and quality | customer expectations by providing quality and excellent service | Design and implementation of Media campaign for most important aspect of water supply. | Water users. Awareness creation on water services to the general public. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing . Improved billing system for better customer confidence. | Data base of customers established by location in Bauchi Metropolis. Increased revenue accruing to the State through the improved billing system. The billing system is only bi-monthly which does not cover the entire city of Bauchi not to talk of other towns like Azare | Extension of the billing and distribution system to cover the entire Bauchi city and equally to cover Azare. Extension of payment points from the existing 3 to 5. More awareness and sensitization campaign for prompt payment of water rates by consumers through Radio and Television as well as social media platforms. |
| | | | Set up customer accounts records (File Room) | BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 9,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Credible information generated on customers to facilitate effective service delivery. | The customer records unit is weak due to non- renewal of the annual subscription fees of the TAWOL Business solution software (which provides the billing and customer information). | Conduct of training for staff of the customer account records unit on strategies to improving the customer records. Annual renewal of the TAWOL soft ware to facilitate comprehensive development of the customer data base. |
| 16 | | | Decentralize bill payment point and arrange for payments through banks, internet | Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 50,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Payment process simplified with associated increased revenue. | The Corporation has already engaged with banks to provide easy payment solutions to customers. To that effect, 8 units of POS obtained. | Extension of the payment solution to leverage on mobile technology and communication devices such as mobile phones and scratch cards for payment of water bills. Mobilization of staff to the already created Strategic Business Units (SBUs) for operationalization. |

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| 17 | | | Set up an M&E system for billing and distribution | Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 30,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Credible Data base established for ease of policy decision making. | M& E system already in place but is weak due to low capacity of the staff. | Training of the M&E unit staff on data collection, analysis and reporting technics as entrenched in the TAWOL Software. |
| 18 | | | Set up debt management committee for debt recovery | Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,000.00 | Jan. 2023 | Dec.2023 | On-going. Increased revenue as a result of debt recovery drive. | Emphasizing collection of current rates to cultivate payment culture | Improve collaboration with network of water consumers through Bauchi State Water Users Association to fast track the recovery of debt. |
| | | | B. Customer Care | | | | | | | | | |
| 19 | | | Customer Service Training for all Employee | BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 1,800,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Acquisition of new methodology and approach for improved customer satisfaction and regular payment of bills. | Training of employees is taking place on need basis through donor partners working in the State such as USAID, UNICEF, African Development Bank. | Regular conduct of training for employees based on job functions and responsibilities. |

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| 20 | | | Establish Toll free lines | BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Increased customer satisfaction through prompt response to enquiries. | already in existence. However, it is not well known to the general public. | To publicise the existence of the Toll free line for the general public especially water users. |
| 21 | | | Develop electronic tracking system for all complaints | BSUWSC Staff To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,001.00 | Jan. 2023 | Dec.2023 | Ongoing. Increased customer satisfaction through prompt response to enquiries. | Website , face book page and whatsapp for the corporation exists. | The website , facebookpage and whatsapp number will be publicised. |
| 27 | | | Develop tools to monitor customer satisfaction | BSUWSC Staff, Customers. To provide reliable data on customers records. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 9,000,000.00 | Jan. 2032 | Dec.2023 | Ongoing . Increased customer satisfaction through quick response to enquiries | Conduct customer satisfaction survey to get customer response on service level, water quality and willingness to pay water bill | Engaged development partners (USAID, NGO and CSO) to implement the activity |

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| 29 | | | Engage CSOs and NGOs on the activities of the Corporation | CSOs NGOs, Customers. To increase awareness. To ease the process of payment of bills and recovery of debt. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 9,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Increased resource mobilization and additional funding sources leveraging on CSOs complimentary support. | Collaboration established with the CSOs through their network association to promote the activities of the Water Corporation for improved cocreation and synergy. | Conduct training for CSOs to increase their understanding on the activities of the Corporation for additional resource mobilization . |
| | | | Identify and train staff for instrumentation unit | Staff of the Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of electricity. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 27,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Guarantee safety of the instrumentation for stable water supply. | Instrumentation unit in place, the staff need to be aware of its mode of operation to safeguard the plant as a whole | Train Treatment plant staff on the use and operationalization of instrumentation unit |
| 32 | | | Negotiate and sign Service level Agreement {SLA} with PHCN for dedicated power line. | Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of electricity. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 500,000,000.00 | Jan. 2023 | Dec.2023 | Completed. The uninterrupted power supply ensured stable water supply to customers. | Agreement was reached with JED Power holding Company in order to safeguard the security of the dedicated line with no trespass. | Sustain the agreement with JED Power holding Company to safeguard the security of the dedicated line , with no trespass. |

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| 33 | | | Identify process and system losses and arrest them | Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of water. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Losses are detected and arrested accordingly | Tackling losses in the network is a routine activity of the Water Corporation | Rehabilitate production line to reduce physical losses in the transmission. Establish data base of burst lines that need immediate repairs. |
| 36 | | | NRW team to support NSCDC (National Security And Civil Defense Corps) to prosecute utility vandals | Agency. To improve the capacity of the staff on safety and operational procedures. To provide stable supply of water. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 6,000,000.00 | Jan. 2023 | Jan. 2023 | Ongoing. Ensured the safety of water facilities and guaranteed stable service delivery. | Formalization process on working with the NCDSC established. | Sustain the relationship of the partnership with NCDSC. |
| | | | Distribution Network | | | | | | | | | |

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| 37 | | | Expand distribution network to cover more areas without access (20km) | Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 900,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Increased accessibility to water supply to underserved communities for more revenue generation. | Some locations have been identified and provided with meters to pilot the workability of the system. | Expand the installation of meters to identified areas for improved coverage and service delivery. |
| 42 | | | Install Zonal Meters | Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 120,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Installation of meters has aided water supply to communities and improved businesses. | Already Zonal meters are put in place but they are not adequate. | Provide and install additional zonal meters for underserved communities. |

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| 46 | | | Review current water master plan and develop a waste water master plan | Staff and general public. To increase channels of water supply and distribution network. To improve the skills of staff on new approach to reduce leakages through modern metering systems. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 18,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. New perspective on water and waste management plan developed for environmental hygiene. | Water and Waste Water Master and Investment Plan consultancy concluded and Plan submitted. | The Water Master Plan will be revised through technical support of International Partners |
| 47 | Financial Sustainability | | Increase turnover from 32,000,000 (2023) to 100,000,000 (2027) | Customers. Improve turnover and reduce operation and maintenance costs. | Bauchi State Urban Water & Sewerage Corporation (BSUWSC) | BSUWSC | 60,000,000.00 | Jan. 2023 | Dec.2023 | Ongoing. Increased revenue generation target. | 40,000,000 achieved in 2023 | To increase the revenue towards meeting the target |